

**1) Completed Audits**

Directorate/Service	Audit Title	Date Audit finalised	Overall Opinion
<b>Resources</b>			
Finance and Property	Accounts Receivable	24/04/17	Well Controlled
Finance and Property	Asset Management Strategy	25/05/17	Very Weak
Customer Services and ICT	Cost Effectiveness of the Council's Utilisation of Telecommunications	20/07/17	N/A – Cost Effectiveness review
Finance and Property	Asset Project Management	13/09/17	Satisfactory
Finance and Property	Property Database	11/09/17	Very Weak
<b>Communities</b>			
Adult Social Care	Direct Payment process issues	09/08/17	Advisory piece of work

<b>Environment</b>			
Development and Planning	Disabled Facilities Grants	25/04/17	Well Controlled
Transport and Countryside	Home to School Transport	07/06/17	Weak
Public Protection and Culture	Shaw House	01/06/17	Well Controlled
Public Protection and Culture	Museum	30/06/17	Satisfactory

**NOTE**

The overall opinion is derived from the number/significance of recommendations together with using professional judgement. The Auditor's judgement takes into account the depth of coverage of the review (which could result in more issues being identified) together with the size/complexity of the system being reviewed.

3) COMPLETED FOLLOW-UPS

<u>Directorate/ Service</u>	<u>Audit Title</u>	<u>Date follow up finalised</u>	<u>Overall Opinion of Report</u>	<u>Opinion – implementation progress</u>
<b>Resources</b>				
Finance and Property	Insurance Claims Management	20/06/17	Satisfactory	Satisfactory
<b>Communities</b>				
<b>Environment</b>				